

# Terms & Conditions

## (MSCA Privilege Card)

1. The MSCA Privilege Card and programme is owned and operated by Malaysia Specialty Coffee Association (MSCA). Each card user is bound by these Terms and Conditions.
2. MSCA Privilege Card is not a credit card or charge card. Each person may only register and hold for one MSCA Privilege Card.
3. MSCA Privilege Cards are not transferable and may only be used by each participant to whom the card is issued to. MSCA reserves the right to modify the structure, privilege, benefits and other features, of the MSCA Privilege Card including these terms and conditions without prior notice or to terminate the MSCA Privilege Card and Program at any time if necessary. Although MSCA will use reasonable efforts to notify users of material changes / termination, it is the responsibility of users to keep themselves up to date in respect of all the terms and conditions of the MSCA Privilege Card and program. Any use of the card and program by the user will be deemed as acceptance of any amendment. MSCA will not be liable for loss or damage resulting there from.
4. Successful applicants of the MSCA Privilege Programme will receive a privilege card valid for lifetime from date of issue. If the MSCA Privilege Card is lost or damaged, a new card may be issued at a cost of RM10 (MYR) each replacement. MSCA is not responsible for stolen or lost MSCA Privilege Cards.
5. Users who unable to redeem FREE MSCA Privilege Card during Malaysia Coffee Week 2022, will receive a notification e-mail within 5 days of application and shall receive the MSCA Privilege Card within 30 working days at a cost of RM10 (MYR). If the successful applicant does not receive notification or the card within 30 working days, it is the responsibility of the applicant to contact MSCA to seek assistance.
6. MSCA Privilege Card application fee shall be **RM10 (MYR) valid for lifetime**. It is the responsibility of the users to check their eligibility for any particular benefit offered at MSCA website.
7. All privilege/ offers/ benefits given will be listed on MSCA website and it is not exchangeable to cash.
8. To enjoy the benefits of MSCA Privilege Programme, users shall visit the cafes / stores which listed on MSCA Privilege Program webpage and present MSCA Privilege Card to the cashier / café owner during payment. MSCA does not negotiate or guarantee prices or

terms made available by participating cafes to users through the MSCA Privilege Programme, and it is strongly recommended that users research and compare prices, levels of service, and consider any other relevant factors before making any purchase.

9. MSCA shall not be liable for any errors or omissions within these terms and conditions. MSCA reserves the right to final interpretation of these terms and conditions.
10. In case of a dispute, the decision of MSCA shall be final and binding.
11. MSCA is not responsible for errors resulting from computer hardware or software errors or failures or for fraud.
12. MSCA will implement reasonable measures to ensure compliance with its obligations under Privacy laws in relation to personal information of users. Personal information will only be used for the purpose of the MSCA Privilege Programme and for marketing and promotion.
13. Purchases and sales made as a result of the MSCA Privilege Programme are solely between the user, as a consumer, and the participating café or store, as a seller of the product or service. MSCA has no responsibility or obligation with respect to purchases or sales (including no responsibility or obligation for disputes between an individual and any participating café). Accordingly, in consideration for MSCA making the MSCA Privilege Programme available to users and participating cafes, users and participating cafes who make sales or purchases through the MSCA Privilege Programme acknowledge and agree that under no circumstances shall MSCA be liable for any direct, indirect, punitive, incidental, special, or consequential damages that result from, or arise out of the purchase, sale or use of any products or services purchased or sold.